

LEGAL NOTICE NO.

THE KENYA INFORMATION AND COMMUNICATIONS ACT
(Cap. 411A)

**THE KENYA INFORMATION AND COMMUNICATIONS (NUMBERING)
REGULATIONS, 2026**

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THE KENYA INFORMATION AND COMMUNICATIONS ACT
(Cap. 411A)

IN EXERCISE of the powers conferred by sections 27 and 38 of the Kenya Information and Communications Act, the Cabinet Secretary for Information, Communications and the Digital Economy, in consultation with the Communications Authority of Kenya, makes the following Regulations—

**THE KENYA INFORMATION AND COMMUNICATIONS (NUMBERING)
REGULATIONS, 2026**

PART I—PRELIMINARY

Citation.

1. These Regulations may be cited as the Kenya Information and Communications (Numbering) Regulations, 2026.

Interpretation.

Cap. 411A.

2. In these Regulations, unless the context otherwise requires—

“Act” means the Kenya Information and Communications Act;

“assigned number” means a communications number allocated or assigned by the Authority to a licensee or a user under these Regulations;

“Authority” means the Communications Authority of Kenya established under section 3 of the Act;

“certificate of assignment” means a certificate issued under regulation 10(3);

“communications address” means an electronic or other addressing identifier used for the routing or identification of communications within a communications network, and includes a telephone number, a short code, a call sign, a maritime mobile service identity and such other addressing resource as the Authority may determine;

“communications number” means a number, code or other numerical identifier used for the identification or routing of communications within a communications network;

“licensee” means a person licensed under the Act;

“maritime mobile service identity” means the unique numerical identifier assigned to a maritime station for use in the Global Maritime Distress and Safety System;

“numbering” means the system for the planning, allocation, assignment, administration, reclamation and management of communications numbers and communications addresses;

“numbering resource” means a communications number, a communications address or a numbering range established under the Plan; and

“Plan” means the National Communications Numbering and Addressing Plan established under regulation 5.

Application.

3. These Regulations apply to the administration, assignment, use and management of communications numbers and communications addresses in Kenya.

Objects of the Regulations.

4. The objects of these Regulations are to—

- (a) provide a regulatory framework for the administration and management of communications numbering, naming and addressing resources;
- (b) ensure the efficient, equitable and transparent allocation and use of numbering resources;
- (c) promote fair competition and consumer protection in the use of communications numbers and communications addresses; and
- (d) safeguard numbering resources as national public resources managed in the public interest.

PART II—NATIONAL NUMBERING AND ADDRESSING FRAMEWORK

National Communications Numbering and Addressing Plan.

5. (1) The Authority shall—

- (a) establish, maintain and administer a National Communications Numbering and Addressing Plan; and
- (b) regulate communications numbers and communications addresses so as to ensure fairness, efficiency and transparency.

(2) The Plan shall provide for the planning, allocation, assignment, transfer, portability, reclamation and management of communications numbers and communications addresses.

(3) In administering the Plan, the Authority shall—

- (a) undertake the planning, allocation and monitoring of numbering resources;
- (b) maintain a national register of the numbering resources assigned to licensees;
- (c) facilitate the establishment and maintenance of an electronic addressing and user register, where applicable;
- (d) assign call signs to amateur radio operators; and
- (e) issue maritime mobile service identity numbers in respect of maritime vessels registered in Kenya.

(4) The Authority may review the Plan and revise it in consultation with stakeholders.

(5) The Authority shall publish the Plan, and every material revision of the Plan, in the Gazette and on its website.

Administration of numbering resources.

6. (1) The Authority shall administer and manage the numbering resources in accordance with the Act and these Regulations.

(2) In exercising its functions under these Regulations, the Authority shall take into account—

- (a) the numbering and addressing resources subsisting immediately before the commencement of these Regulations; and
- (b) the applicable international and regional standards and obligations relating to numbering and addressing.

(3) The Authority shall liaise with the relevant international and national organisations responsible for numbering, naming and addressing resources.

(4) In preparing or revising the Plan, the Authority shall ensure that the Plan—

- (a) provides for the allocation of numbers to licensees in quantities sufficient to meet demand;
- (b) allows numbers to be allocated without undue delay;
- (c) provides for the use of as few digits as is practicable;
- (d) does not confer an undue advantage on any licensee; and
- (e) minimises the inconvenience and the avoidable costs arising from the implementation of the Plan.

(5) The numbering, naming and addressing scheme of a licensee shall comply with the Plan and with any related direction of the Authority.

(6) The Plan may set out rules relating to—

- (a) the use of different numbers and addresses for different kinds of services;
- (b) the assignment of numbers and addresses;
- (c) the transfer of assigned numbers and addresses;
- (d) the use of assigned numbers and addresses;
- (e) the portability of assigned numbers and addresses; and
- (f) the requirement that a licensee maintain a plan for the assignment and re-assignment of numbers and addresses.

(7) A licensee or a person to whom a numbering resource is assigned shall pay to the Authority the annual fees set out in the Schedule in respect of the numbering resources specified in the Schedule.

Compliance with the Plan.

7. (1) A licensee shall comply with the Plan.

(2) The Authority may, before developing a numbering plan, consult the licensees on—

- (a) the arrangements for the allocation and re-allocation of numbers within the initial numbering plan; and
- (b) additions to, or the replacement of, the initial numbering plan.

(3) The Authority shall, at least six months before issuing a new numbering plan, give notice to the licensees and to the general public.

Obligations of licensees.

8. (1) A licensee shall use the communications numbers and communications addresses assigned to it by the Authority in accordance with the Plan.

(2) A licensee shall ensure that the numbering resources assigned to it are—

- (a) utilised efficiently;
- (b) used solely for the provision of communications services;
- (c) used in a manner which ensures that communications systems and services are identifiable;
- (d) paid for in accordance with the Schedule; and
- (e) not transferred or assigned except in accordance with the Plan and with any condition imposed by the Authority.

Content of the Plan.

9. The Plan shall include the communications numbers and communications addresses used to identify—

- (a) electronic communications networks;
- (b) different carriers;
- (c) terminal facilities for cellular mobile services;
- (d) signalling transmission equipment;
- (e) emergency and inquiry services;
- (f) terminal transmission line facilities for data communications services;
- (g) electronic mail communications networks;
- (h) types or content of information and communications services;
- (i) terminal transmission line facilities for paging services;
- (j) geographical postal points of delivery;
- (k) maritime mobile service identity numbers; and
- (l) radio call signs.

Assignment of numbering resources.

10. (1) An application for the assignment of a communications number or a communications address shall be made in accordance with the regulations relating to general licensing made under the Act or in any other directions issued by the Authority.

(2) On receipt of an application under sub-regulation (1), the Authority shall, having regard to the Plan and to the availability of numbering resources, assign the communications numbers or the communications addresses to the applicant.

(3) Where the Authority assigns communications numbers or communications addresses under sub-regulation (2), it shall issue a certificate of assignment specifying—

- (a) the numbers or the addresses assigned; and
- (b) the conditions applicable to the use of the numbers or the addresses assigned.

PART III—MISCELLANEOUS PROVISIONS

Cancellation of a certificate of assignment.

Cap. 7L.

11. (1) The Authority may cancel a certificate of assignment where the licensee—

- (a) fails to utilise the number or the address assigned within the period specified in the assignment;
- (b) fails to comply with a condition specified in the certificate of assignment; or
- (c) uses the number or the address in a manner contrary to the Act or these Regulations.

(2) Before cancelling a certificate of assignment under sub-regulation (1), the Authority shall, in accordance with the Fair Administrative Action Act, give the licensee written notice specifying the grounds relied upon and afford the licensee an opportunity to make representations within a period specified in the notice, being not less than fourteen days.

Extension of an assignment.

12. (1) A licensee who is unable to utilise a number or an address within the period set out in the assignment may apply to the Authority, in writing, for an extension of that period.

(2) An application under sub-regulation (1) shall—

- (a) be made at least twenty-one days before the expiry of the specified period; and
- (b) state the reasons for the failure to utilise the number or the address within that period.

(3) The Authority shall, within fourteen days of receipt of an application under sub-regulation (1), determine the application and may extend the assignment for a specified period or cancel the assignment.

Unauthorised generation and use of numbers and addresses.

13. A person shall not generate, regenerate, assign or use a communications number or a communications address which—

- (a) has not been assigned in accordance with these Regulations; or
- (b) does not conform to the Plan.

Audit of number usage.

14. The Authority may conduct periodic audits of the utilisation of numbering resources to ensure their efficient use and compliance with these Regulations and with the conditions of assignment.

Offences.

15. A person who contravenes a provision of these Regulations commits an offence and is liable, on conviction, to the penalty provided under the Act.

Revocation.
L.N. No. 55 of 2010.

16. The Kenya Information and Communications (Numbering) Regulations, 2010 are revoked.

Savings and
transitional provisions.

17. (1) An assignment of a numbering resource, and a certificate of assignment, subsisting under the revoked Regulations immediately before the commencement of these Regulations continues in force and shall be treated as having been made or issued under these Regulations.

(2) Proceedings, instruments and rights of review or appeal subsisting under the revoked Regulations immediately before the commencement of these Regulations continue as if instituted or made under these Regulations.

(3) A period of time which began to run under the revoked Regulations and had not expired immediately before the commencement of these Regulations continues to run as if it had commenced under these Regulations.

SCHEDULE

NUMBERING FEES

All amounts are in Kenya Shillings. The fees set out in this Schedule are annual fees, payable in respect of each number or code assigned. In item 7, “x” and “y” denote any digit, and the letters “A” to “H” denote the digits forming the pattern described.

Item	Type of number	Annual fee
1	International Signalling Point Code (ISPC)	937,500
2	Mobile Network Code (MNC)	150,000
3	Premium Rate Number (PRN)	10,000
4	Toll Free Number (TFN)	10,000
5	National Signalling Point Code (NSPC)	6,250
6	Betting short code	10,000
7 — Mobile numbers within a Mobile National Destination Code (MNDC)		
7.1	Platinum number, being a mobile number comprising— (a) eight consecutive digits (07AB CDE FGH); (b) the same six digits repeated (07xy AA AA AA); or (c) three pairs of the same digits (07xy AAA BBB)	100,000
7.2	Gold number, being a mobile number comprising— (a) two-digit pairs repeated four times (07AA BB CC DD); or (b) two-digit pairs repeated three times (07xy AA BB CC)	100,000
7.3	Silver number, being a mobile number comprising— (a) three repetitive digits (07xy xyz BBB or 07xy BBB xyz); or (b) three consecutive digits (07xy ABC xyz or 07xy xyz ABC)	100,000

Made on the, 2026.

WILLIAM KABOGO GITAU,
Cabinet Secretary for Information, Communications and the Digital Economy.